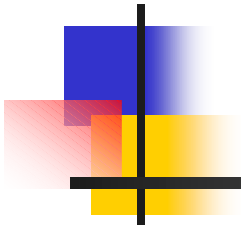


DDD PROVIDER MEETING

- October 16, 2008





Agenda

- n Welcome and Agenda Review
- n DDD Director's Update
- n Issues and Announcements
- n Critical Incident Data
- n Agency Survey Performance Data
- n Personal Needs Funds Update
- n Occurrence Reporting
- n Adjourn



DDD Director's Update

Dr. Sharon Jacksi



Issues and Announcements

- n CCB Quarterly Data Uploads to DDD
 - n Incident Data by PASA and Type
 - n Complaint Log Data by PASA and Type
- n HCPF/DDD Quality Improvement Plan
- n Medication Administration Curriculum-
Use of Abbreviations
- n Statewide Incident Management Policy



Requirements Interpretation

Ask Now or.....

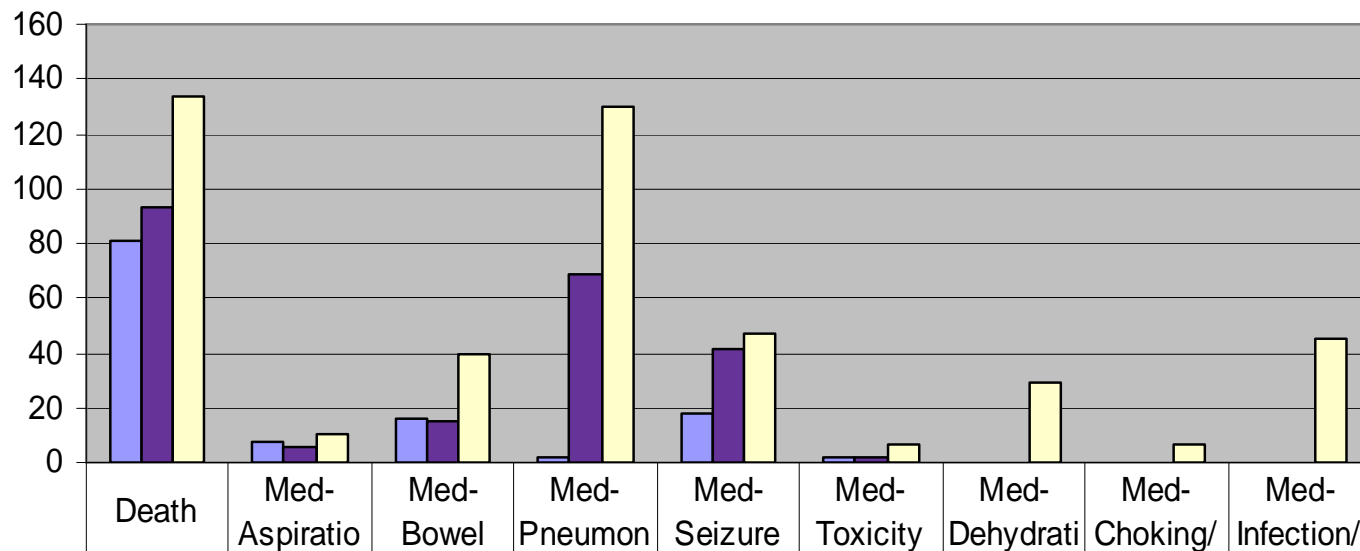


DDD Critical Incident Data

Shari Repinski

Trend Analysis FY06-FY-08

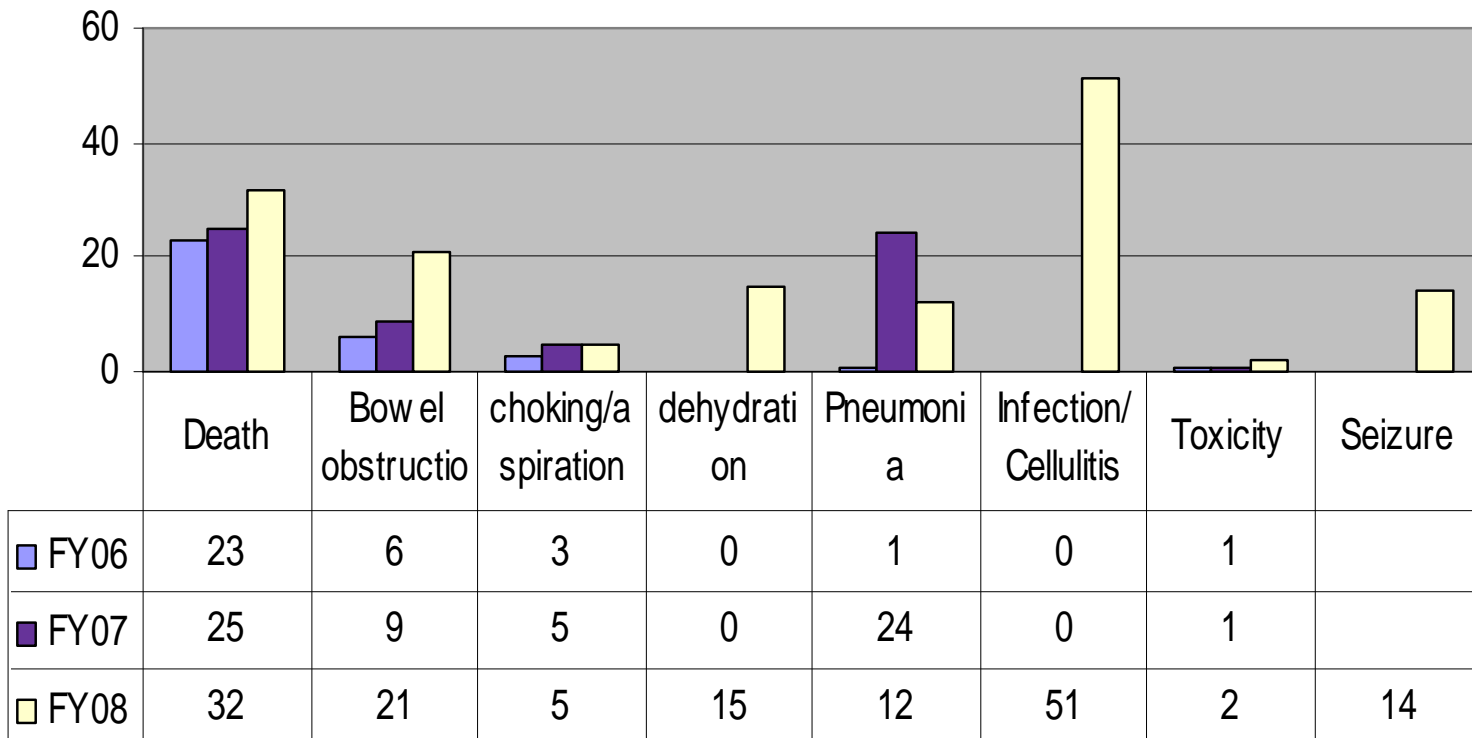
Medical-Total by Type



	Death	Med-Aspiratio	Med-Bowel	Med-Pneumon	Med-Seizure	Med-Toxicity	Med-Dehydrati	Med-Choking/	Med-Infection/
FY06	81	8	16	2	18	2	0	0	0
FY07	93	6	15	69	41	2	0	0	0
FY08	134	10	40	130	47	7	29	7	45

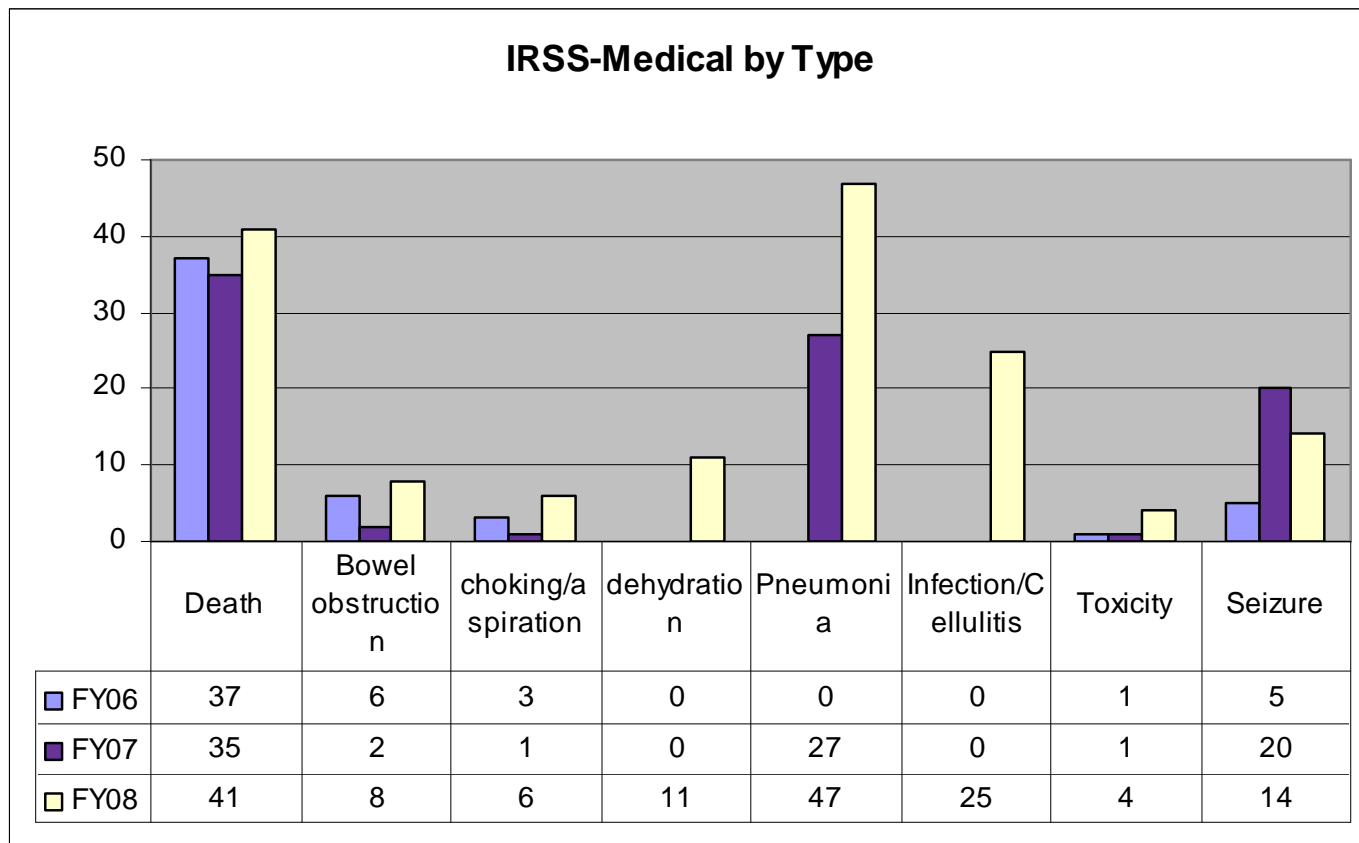
Group Residential

GRSS-Medical by Type



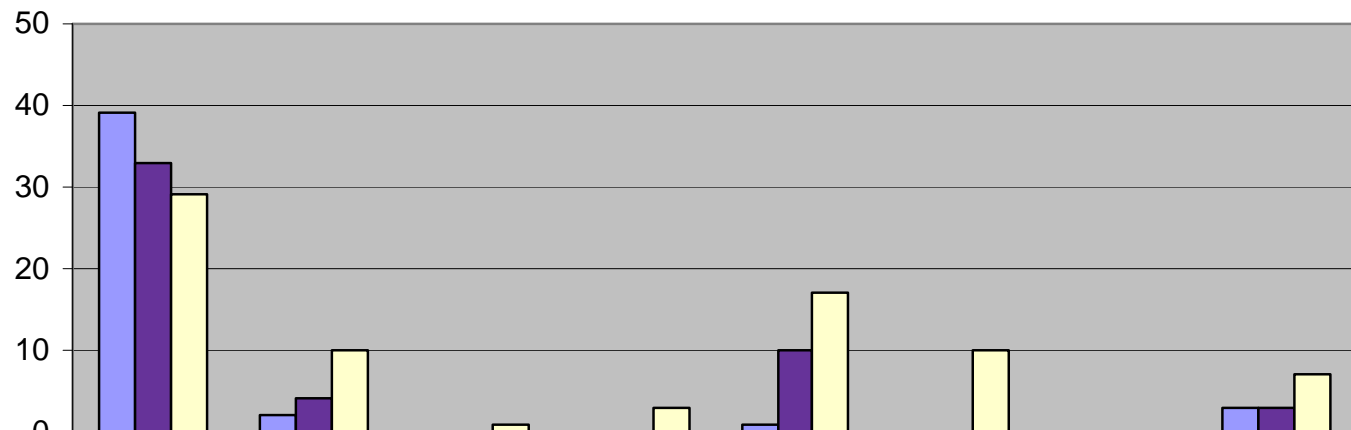
Individual Residential

IRSS-Medical by Type



Supported Living Services

SLS-Medical by Type



■ FY06	39	2	0	0	1	0	0	3
■ FY07	33	4	0	0	10	0	0	3
■ FY08	29	10	1	3	17	10	0	7



Specific Follow Up to Incident Reports

Incident Type-medical crisis

Subtypes-

- n Dehydration
- n Bowel Obstruction
- n Pneumonia
- n Aspiration/Choking
- n Seizures



Specific Follow Up to IRs

Incident Type-Medical Crisis

Subtype-Psych Admission

- n Review trends if frequent
- n Plan immediate actions if suicidal gestures or attempts are involved



Specific Follow Up to IRs

Incident Type-Serious Injury

Any resulting in surgery or hospitalization

Subtypes-

- n Fracture

- n Head / Spinal injury



Specific Follow Up to IRs

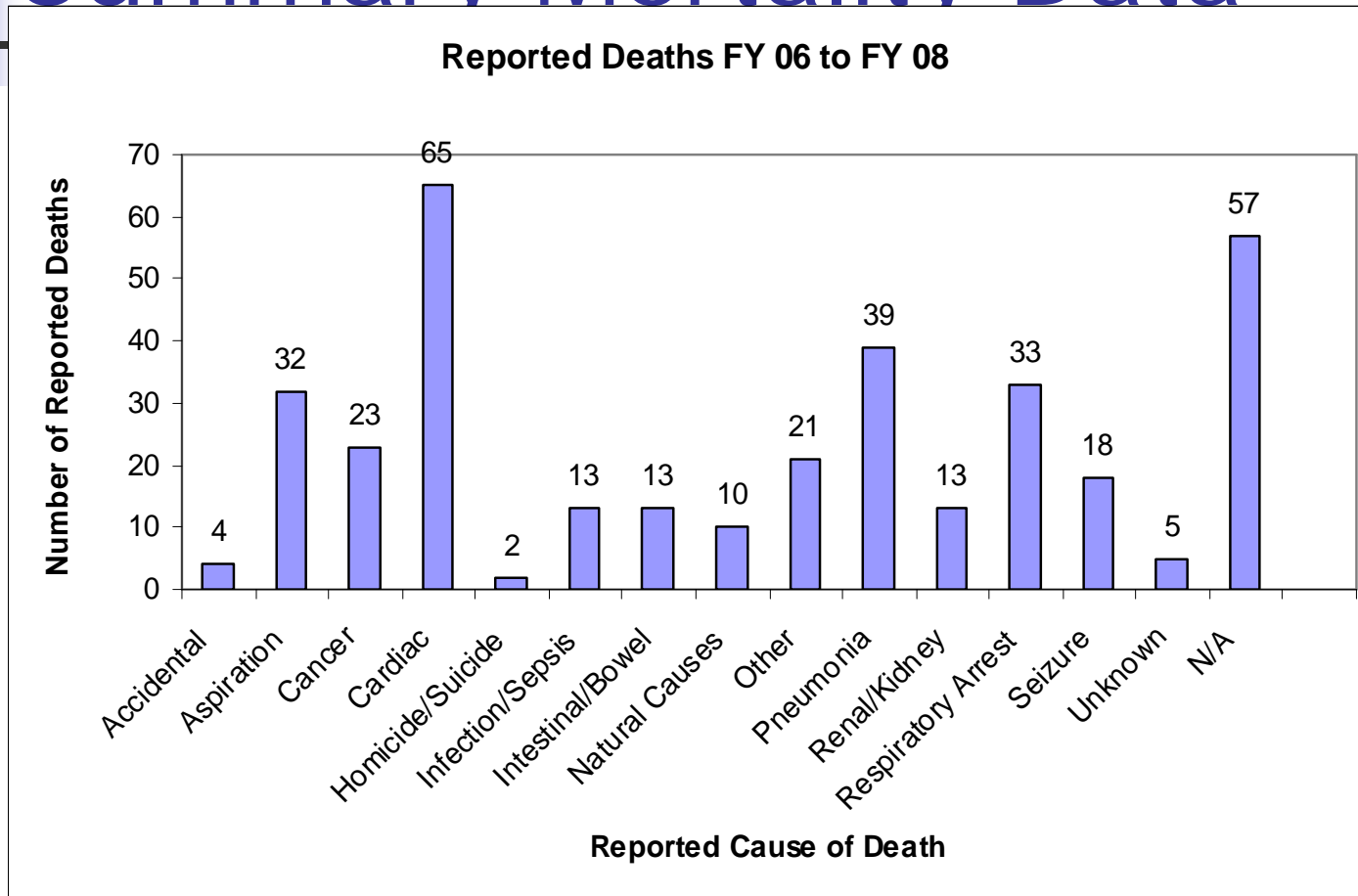
Incident type-Missing Persons

- n High incident rate of missing persons currently;
- n IDT must review if trend

Incident type- Victim of Serious Crime

Incident type- Serious criminal offense

Summary Mortality Data

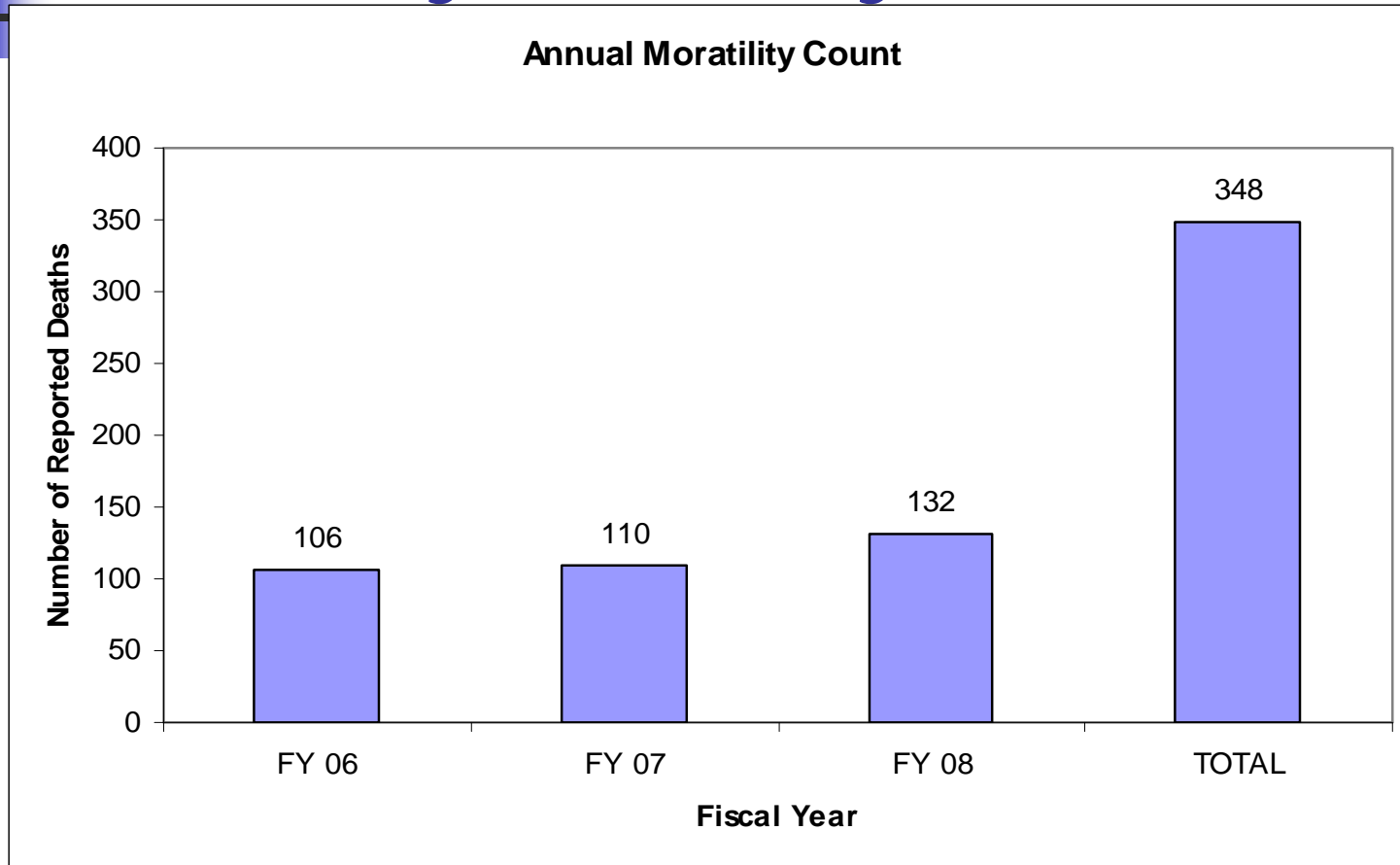




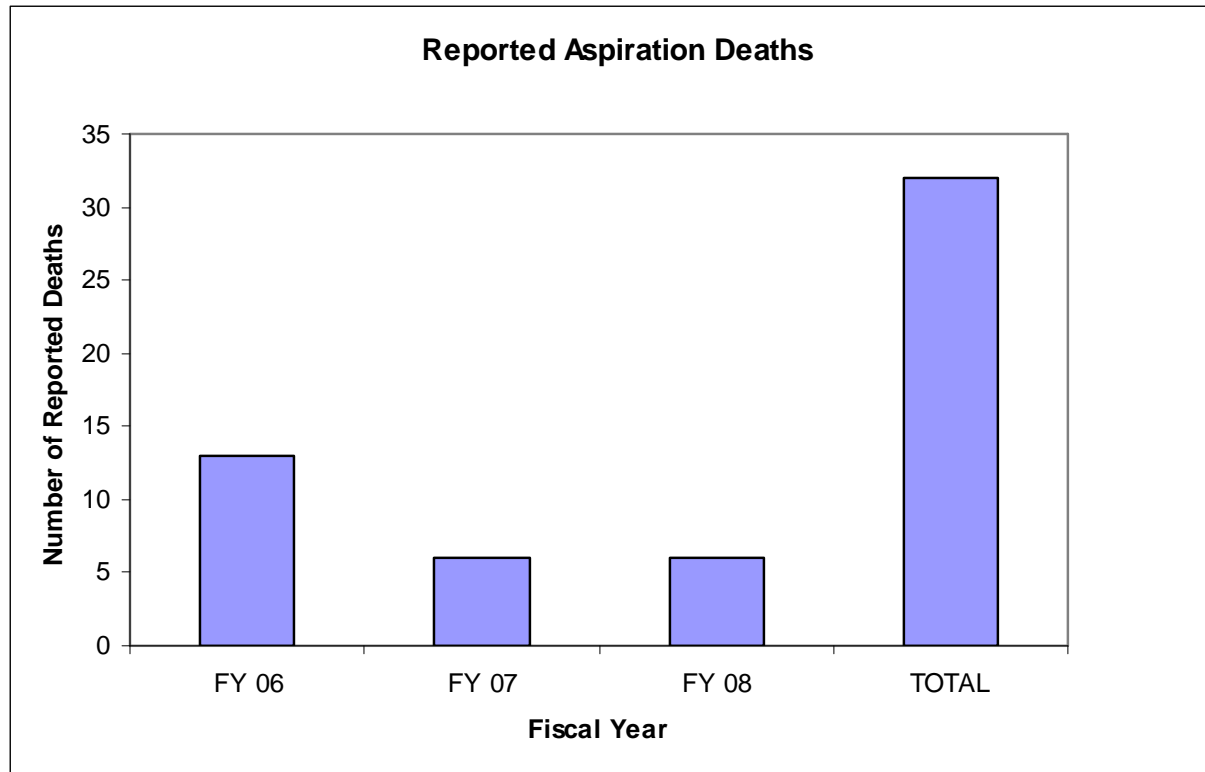
Preventable Mortality Incidents

- n Five Lethal/Rapid On-set Incidents
 - n Dehydration
 - n Aspiration
 - n Sepsis
 - n Bowel Obstruction
 - n Seizures

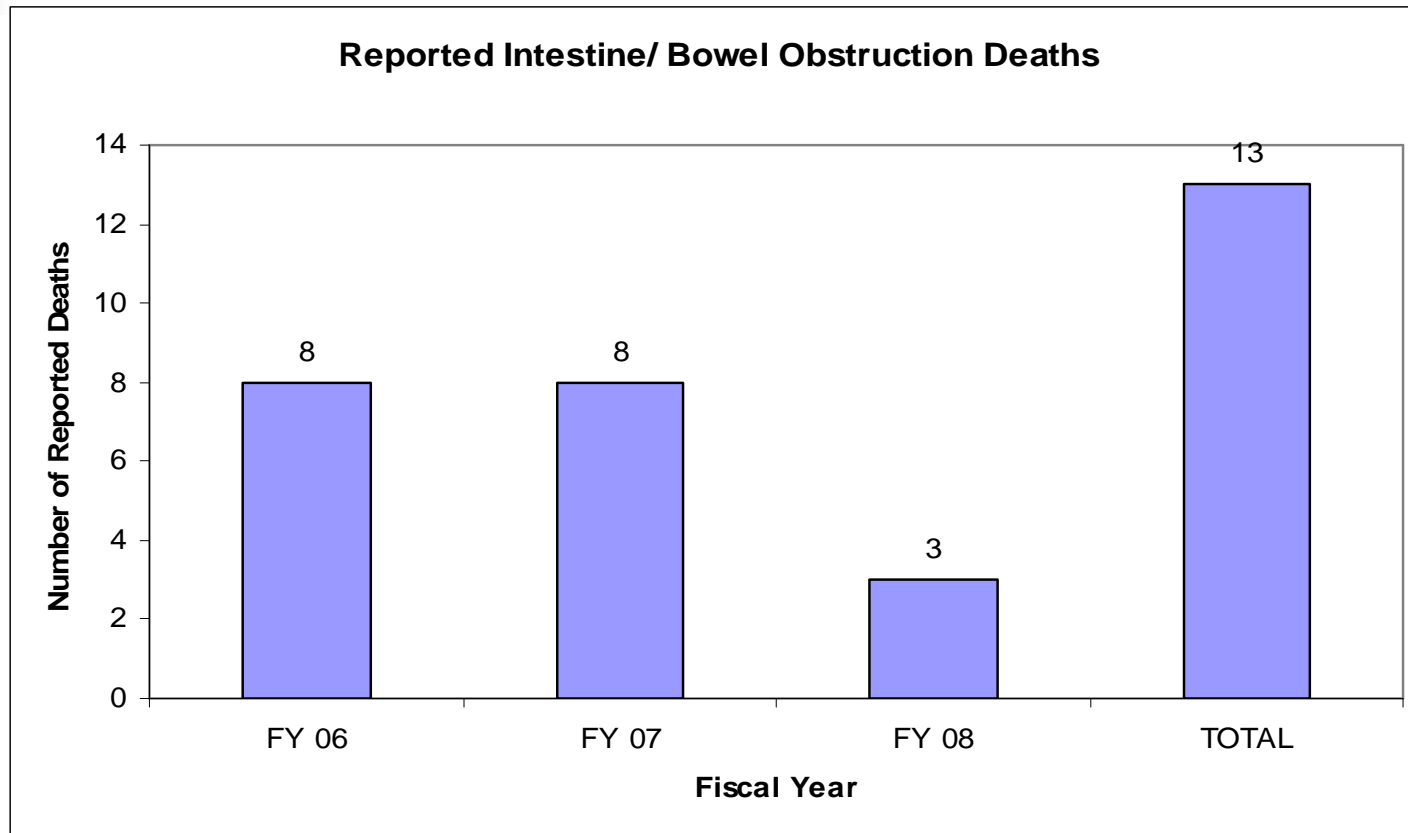
Mortality Data By Fiscal Year



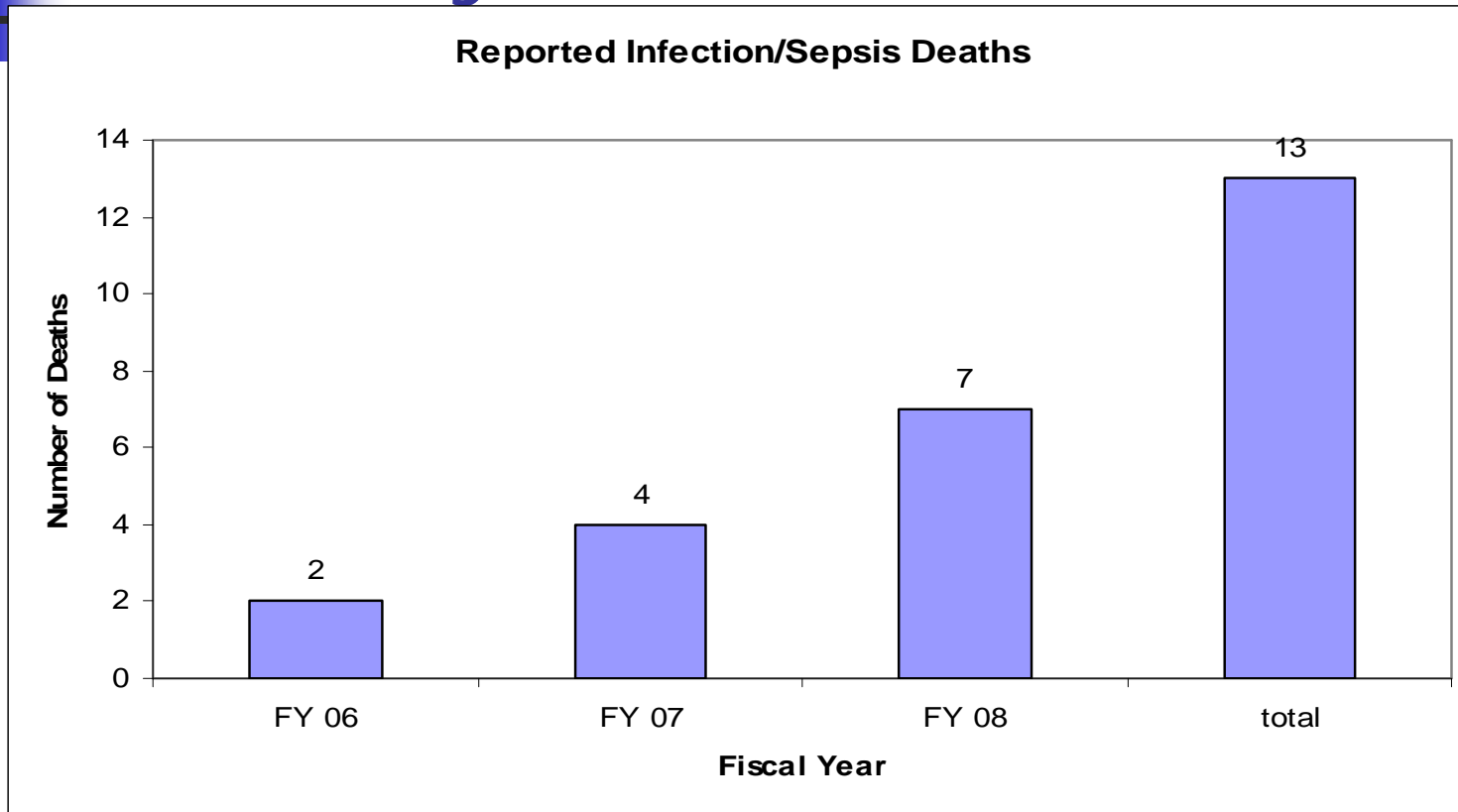
Mortality Data Cause of Death



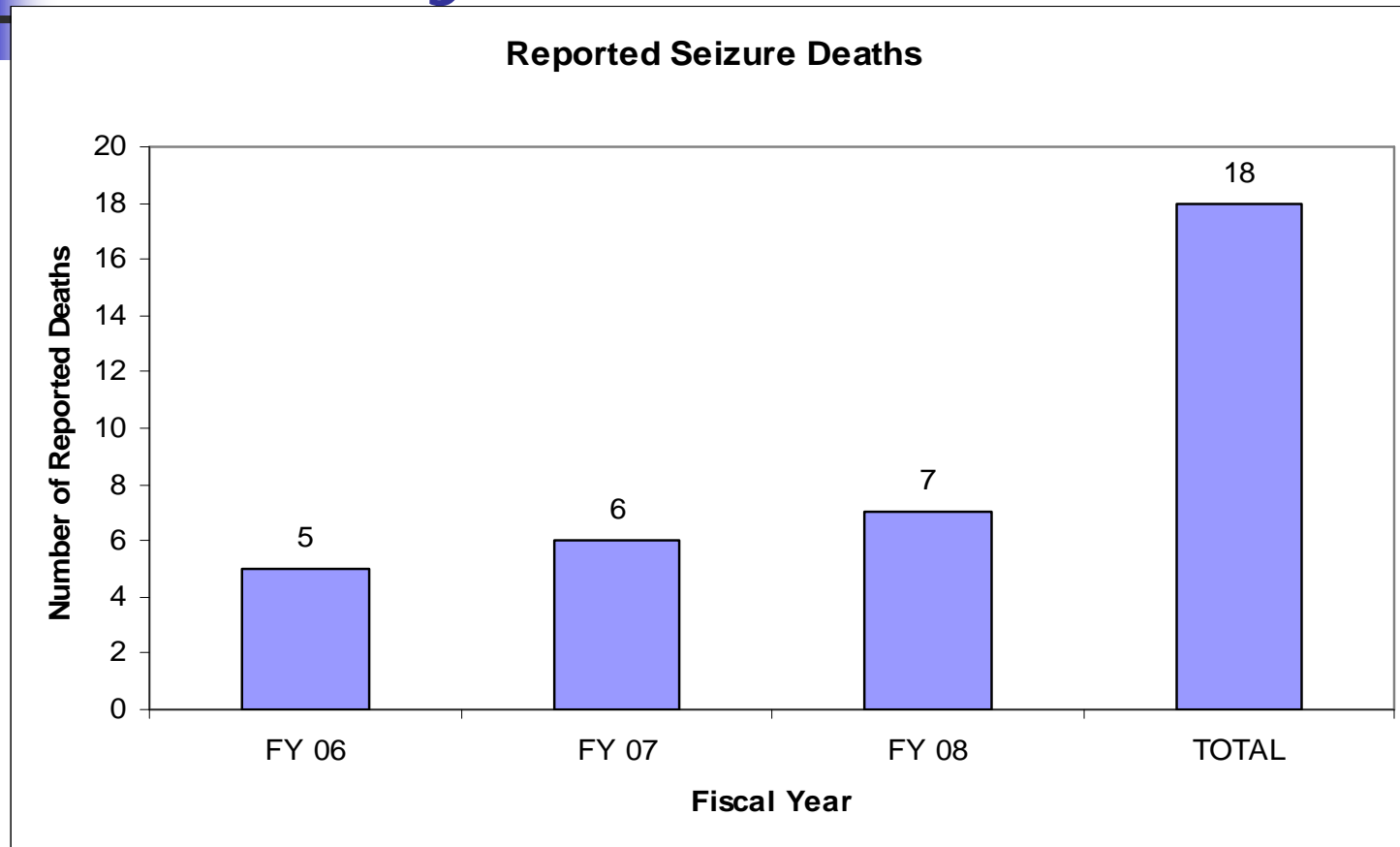
Mortality Data Cause of Death



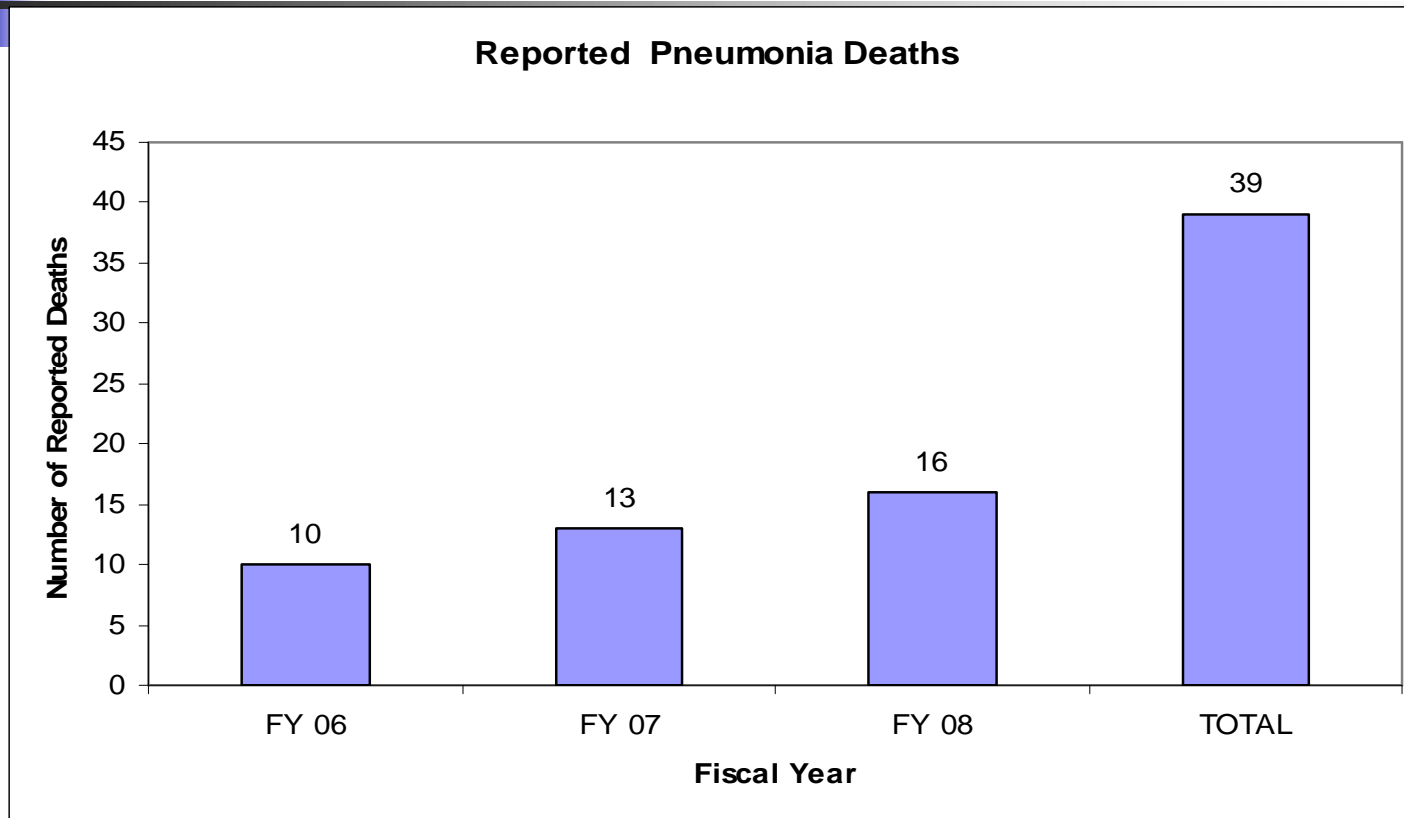
Mortality Data Cause of Death



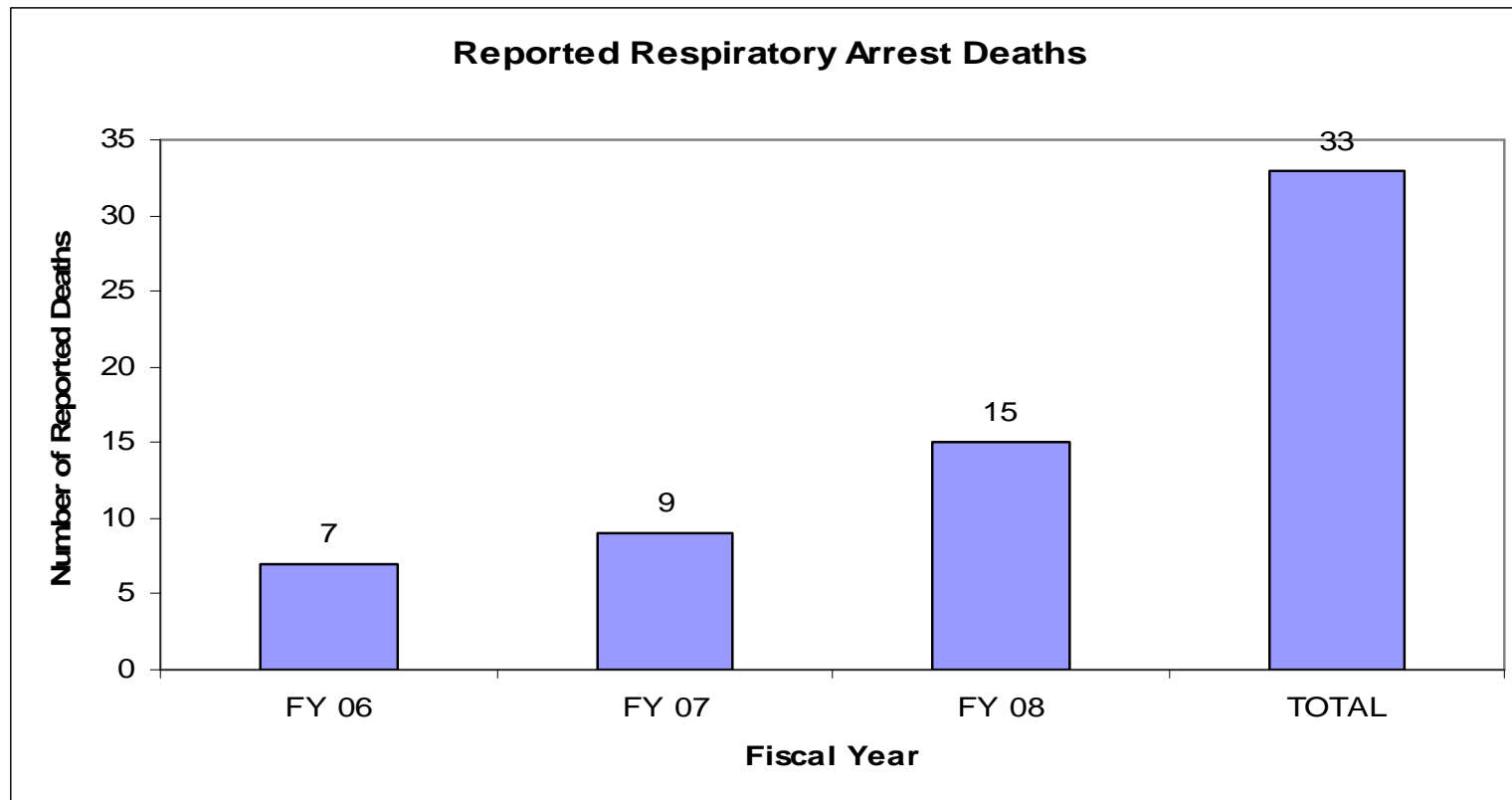
Mortality Data Cause of Death



Mortality Data Cause of Death



Mortality Date Cause of Death





Mortality Trends

- n Decreasing Trends
 - n Aspiration
 - n Bowel Obstruction
- n Increasing Trends
 - n Infection/Sepsis
 - n Seizures
 - n Pneumonia
 - n Respiratory Arrest



Definitions

- n **Expected death** is any death caused by a long-term illness, a diagnosed chronic medical condition, or other natural/expected conditions.
- n **Unexpected/Unanticipated death** is any death caused by an accident, unknown or unanticipated cause



CCB Follow- Up to Expected Deaths

At a minimum :

- n A review of the immediate circumstances
- n A review of the person's record
- n Reporting of the death in the CIRS



CCB Follow-Up Unexpected/ Unanticipated Deaths

At a minimum :

- n A review of the immediate circumstances
- n A review of the person's record
- n Root Cause Analysis of the Death

INVESTIGATE if allegation of abuse or
neglect



Common Factors from RCA

- n Staff training
- n Medical protocols
- n Medical follow up/Nurse involvement
- n Identification and monitoring of symptoms
- n Policies and Procedures not clear
- n Communication problems



Agency Performance Data

Candie Dalton



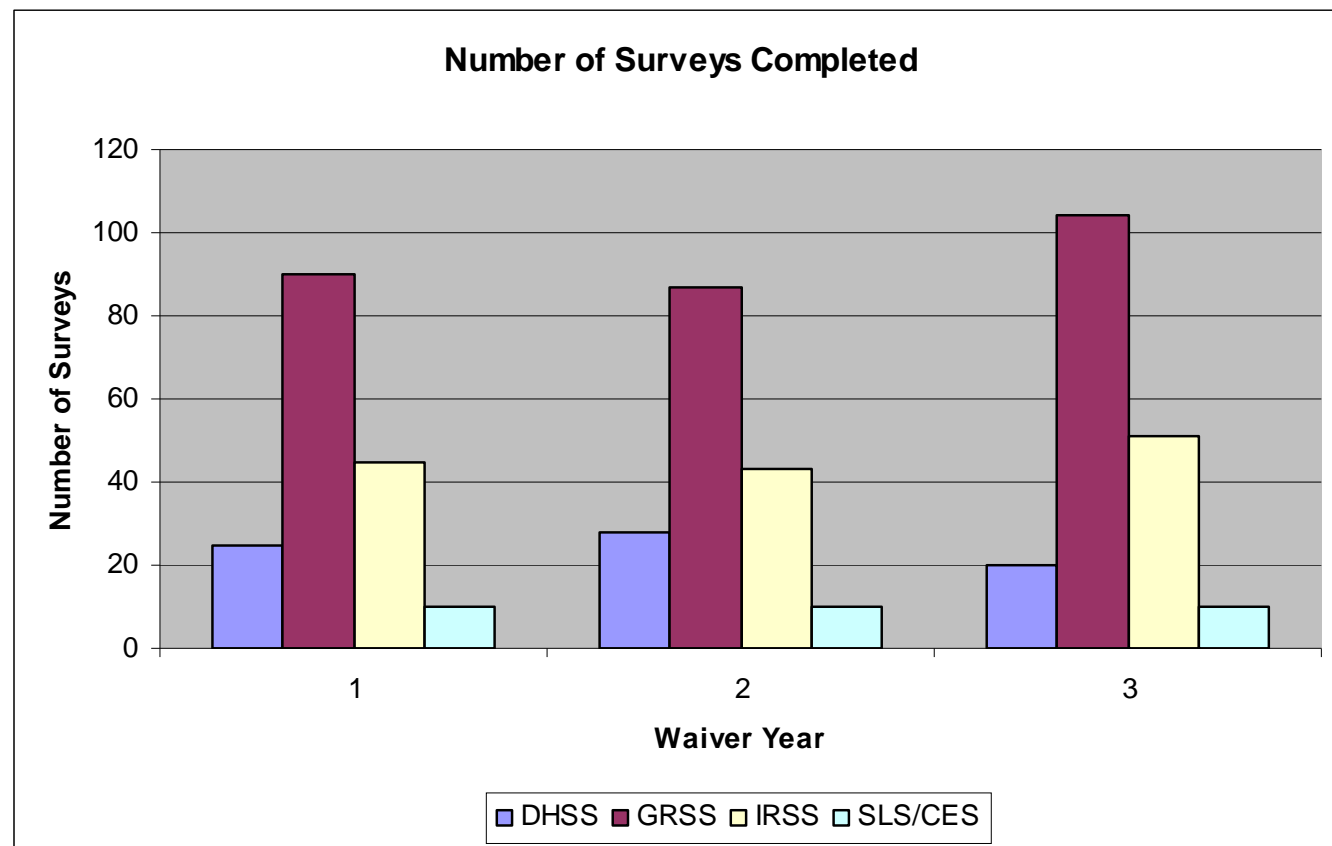
Technical Assistance and Training Needs...



Performance Data

- n Performance Measures
 - n Collected in PQ Data Base
 - n Clustering of Individual PQ Standards
 - n Identify Areas of High Performance and Areas Needing Improvement
 - n Reported to CMS on Meeting Wavier Assurances

On-Site PQ Surveys Completed





Overall Survey Outcomes

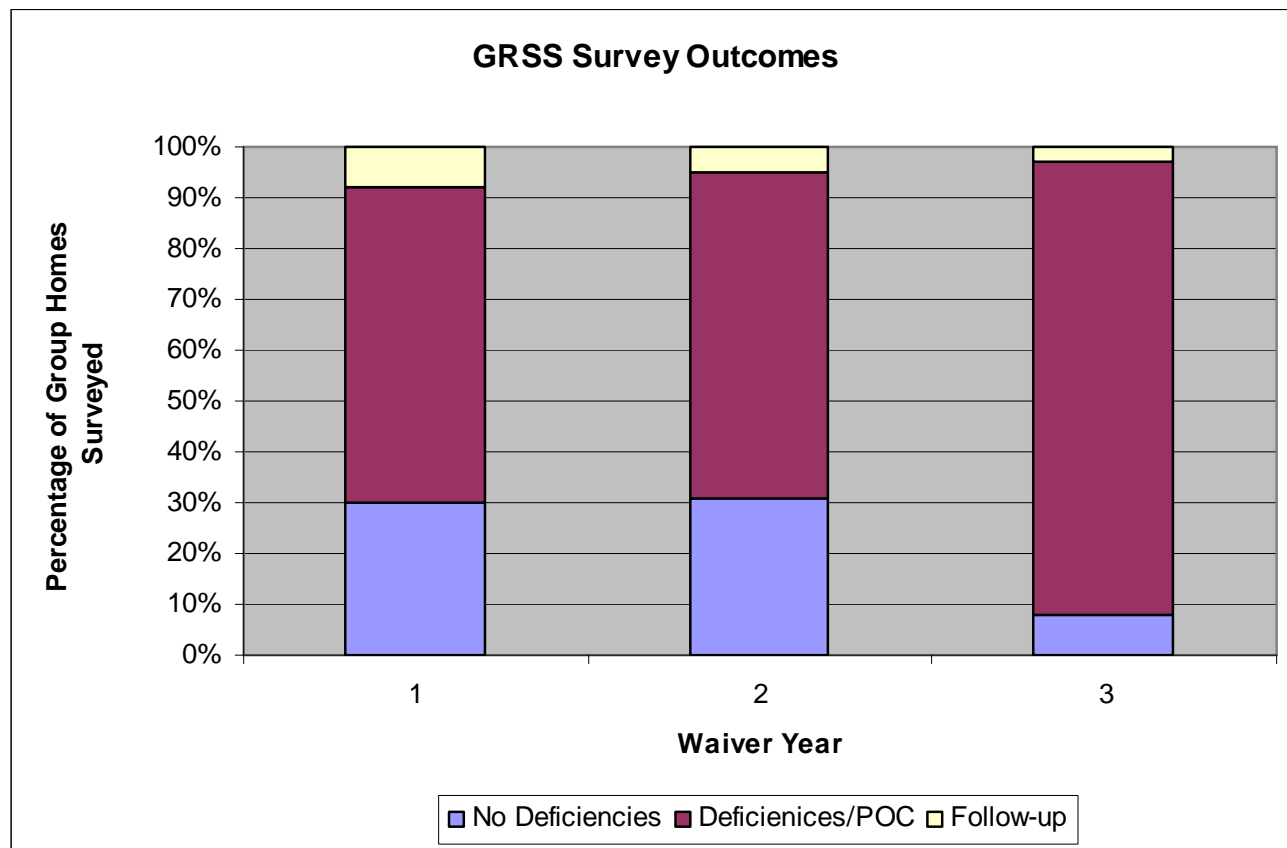
- n Consistent High Performance
 - n Response and Follow-up to Investigations
 - n Dispute and Grievance Procedures
 - n Confidentiality
 - n Training in Medication Administration and Support to PRS
 - n Staffing Arrangements
 - n Transportation
 - n G-Tubes



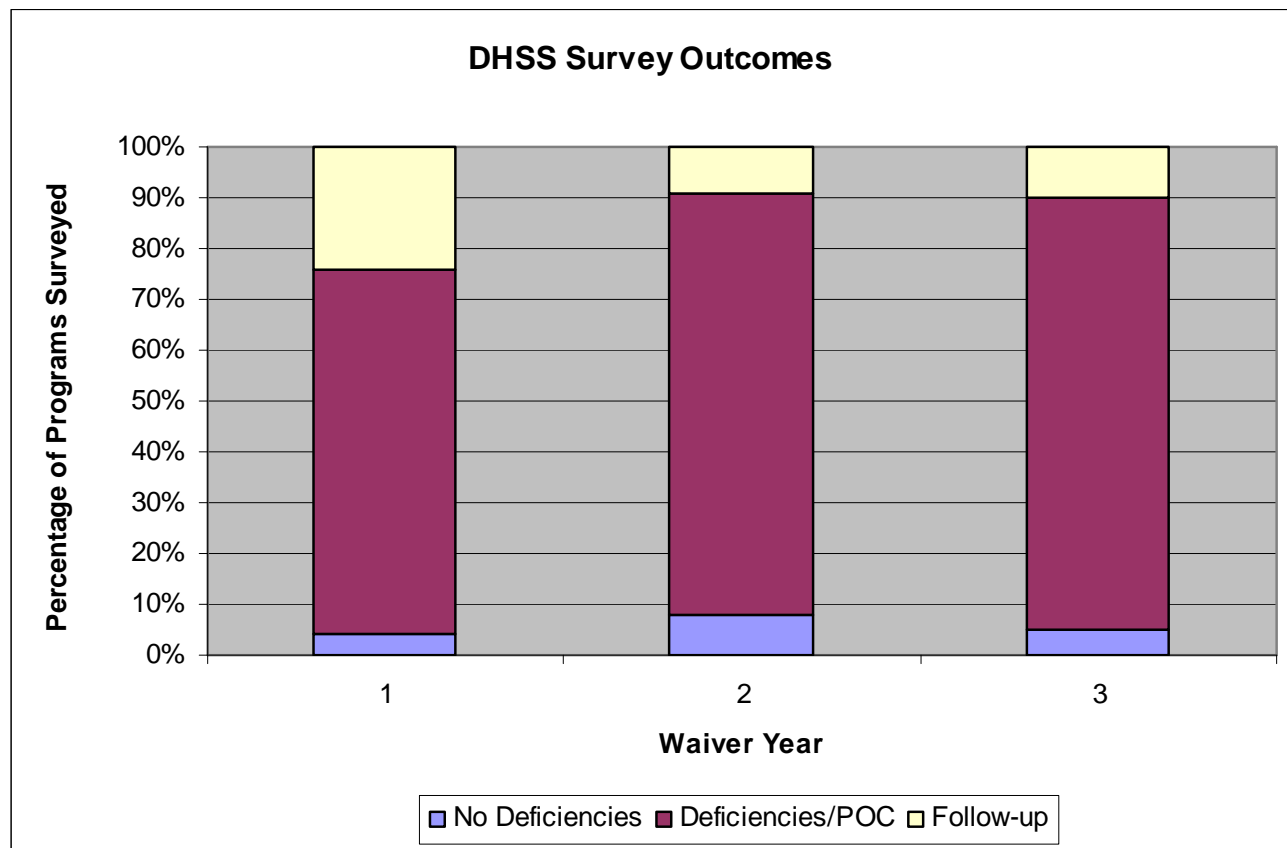
Overall Survey Outcomes

- n Consistent Low Performance
 - n Monitoring of Service Sites/PASA Monitoring
 - n Assessments Completed and Available
 - n ISSP Effectiveness
 - n Suspension of Rights
 - n Challenging Behavior (Restrictive Procedures)
 - n Incident Report Content and Follow-up Action

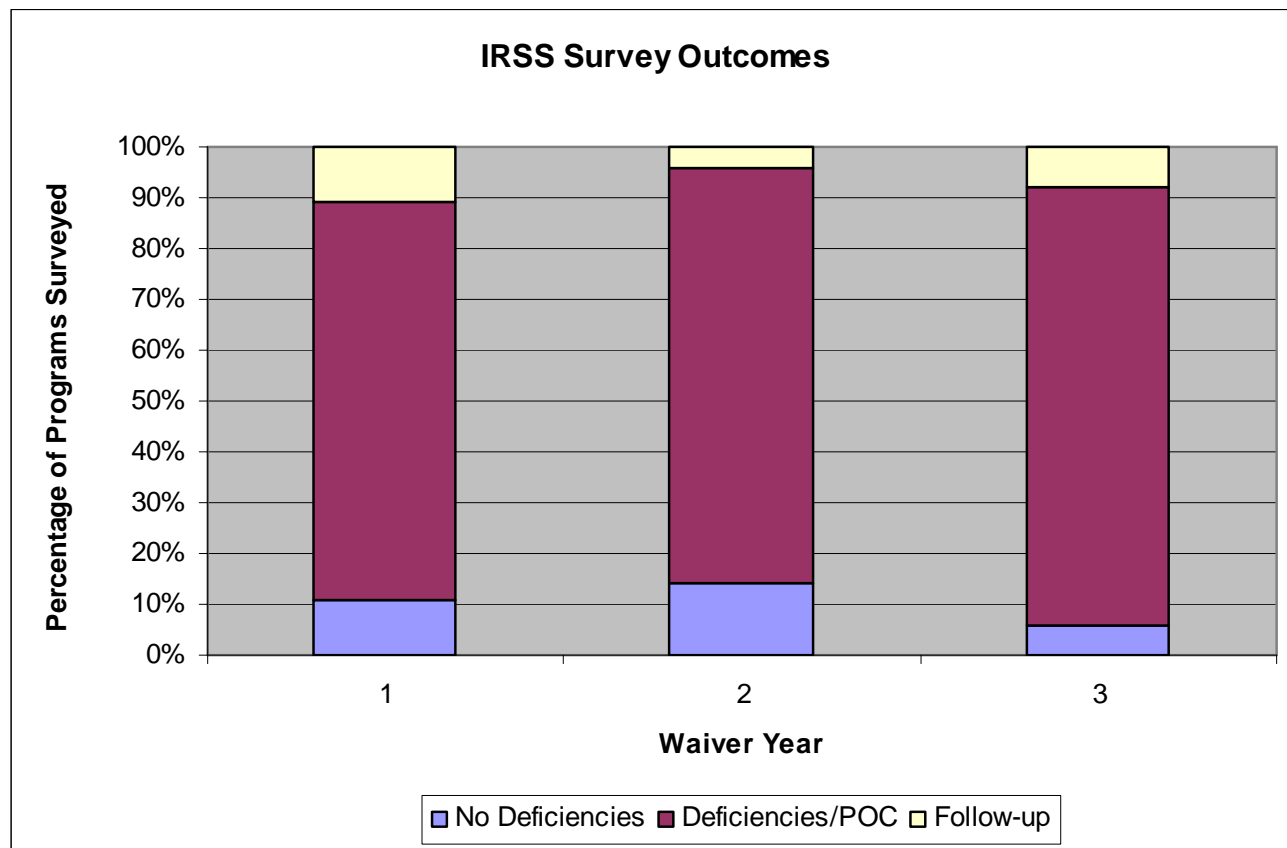
On-Site PQ Surveys Completed



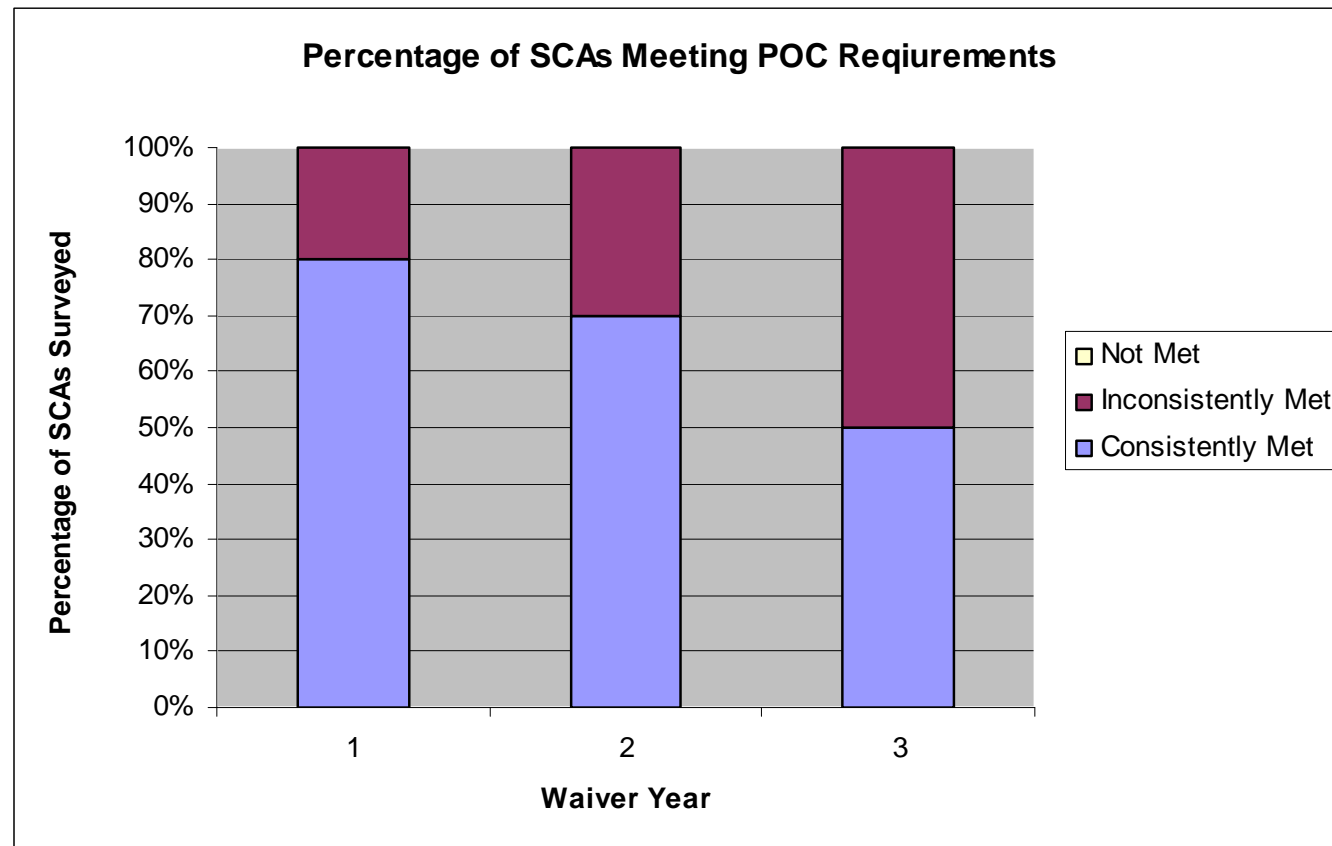
On-Site PQ Surveys Completed



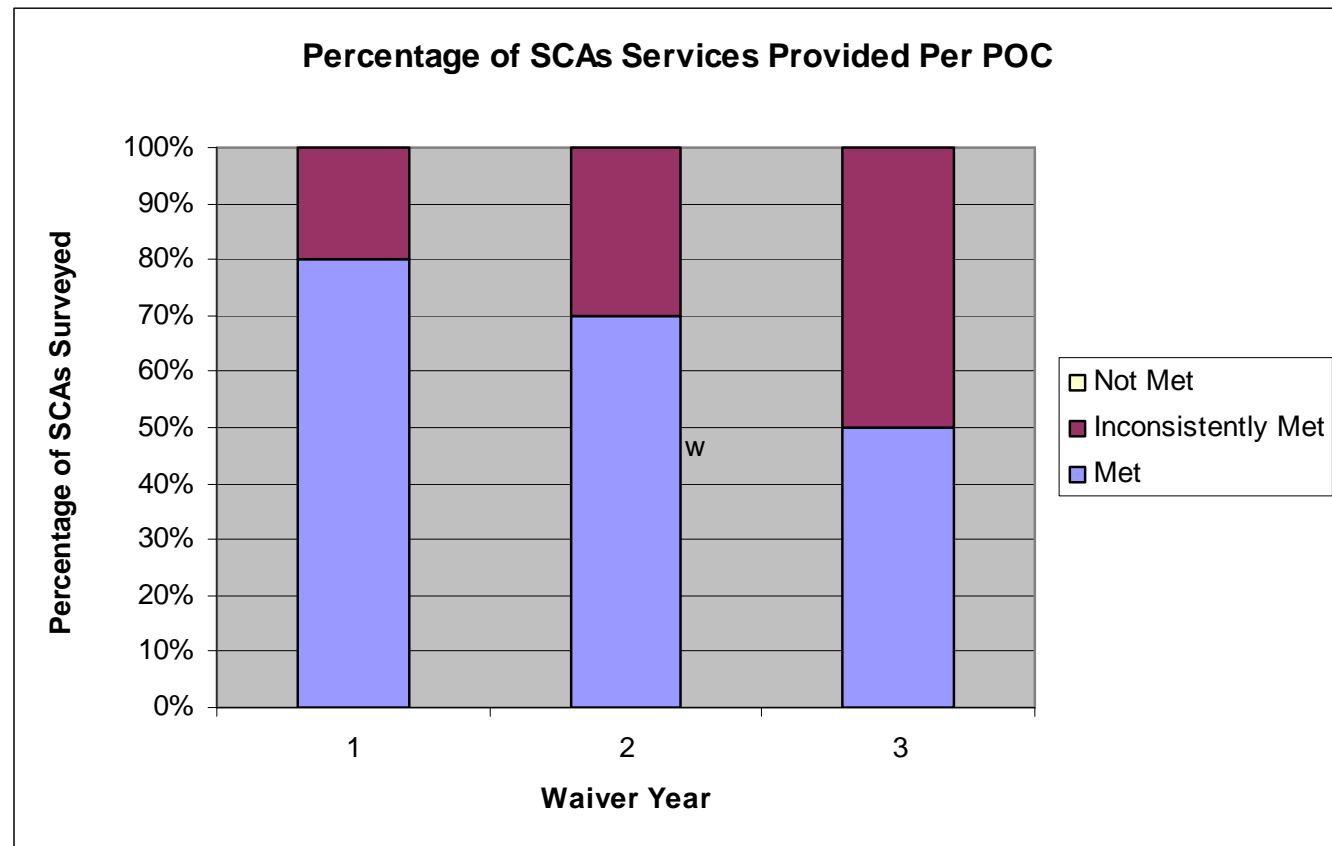
On-Site PQ Surveys Completed



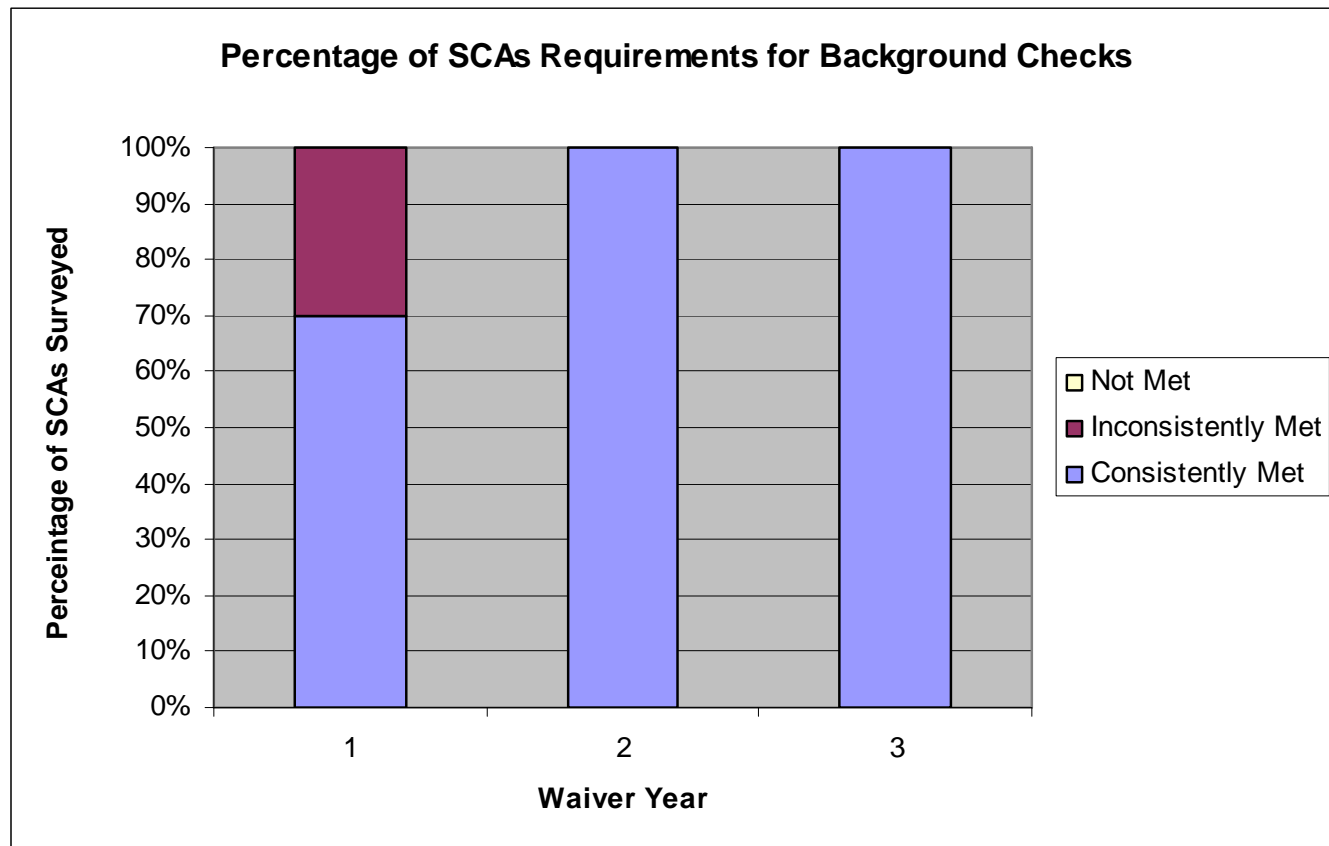
SLS/CES Performance Measures



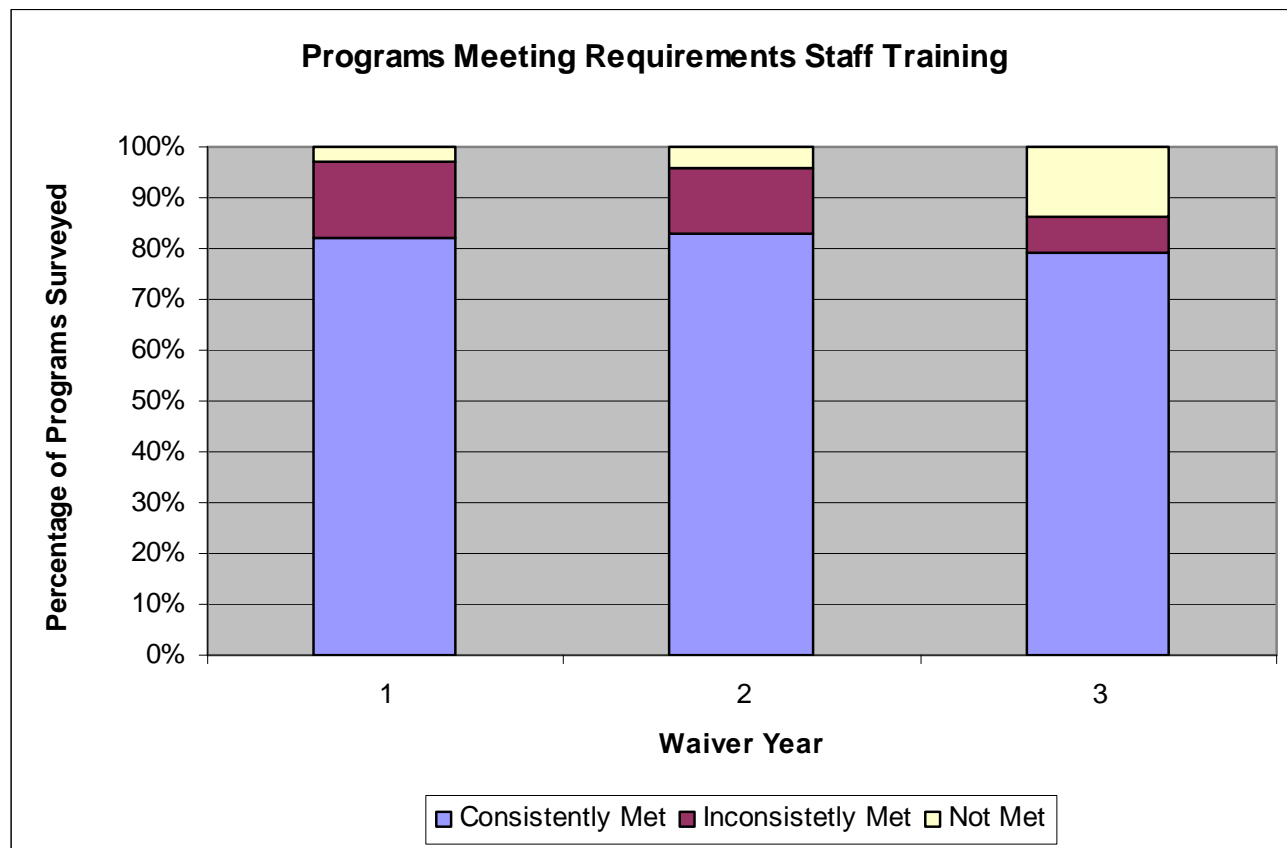
SLS/CES Performance Measures



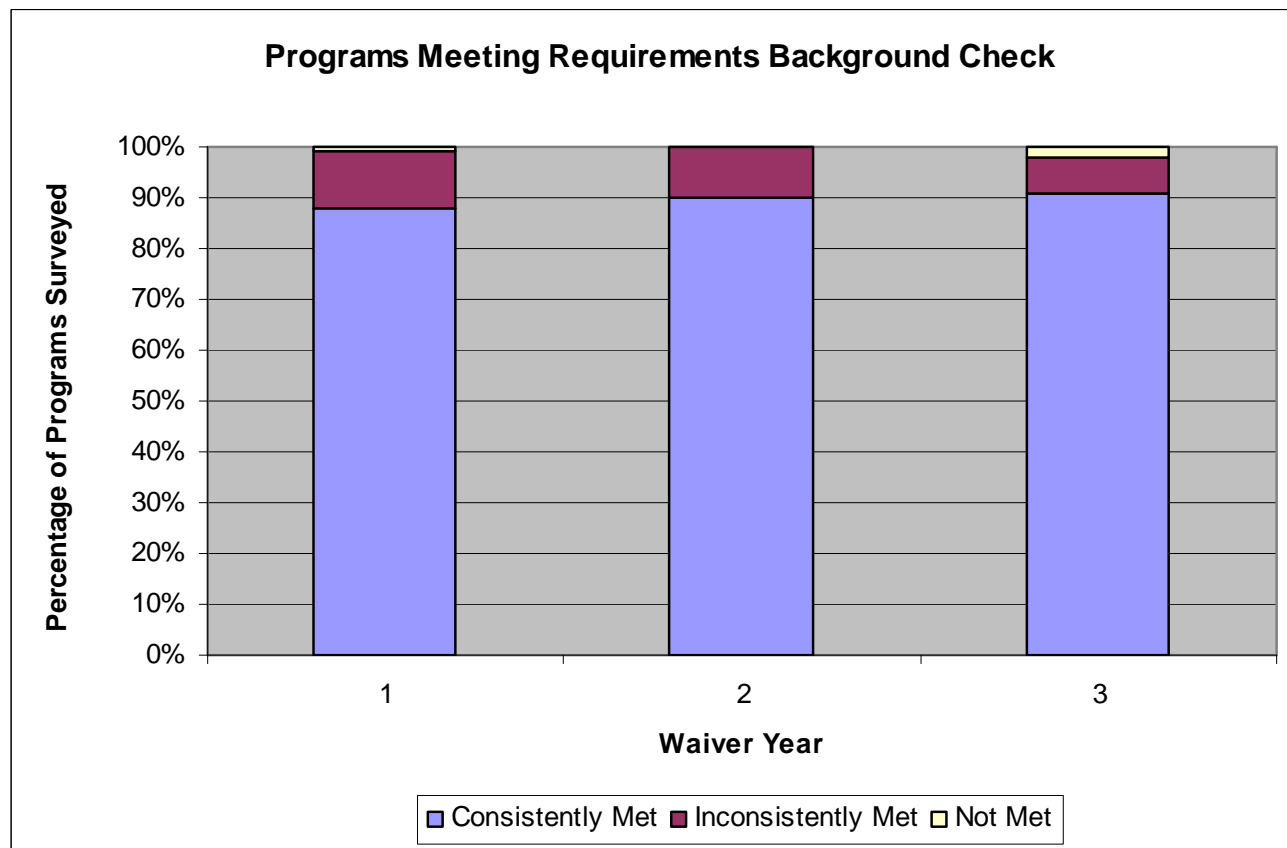
SLS/CES Performance Measures



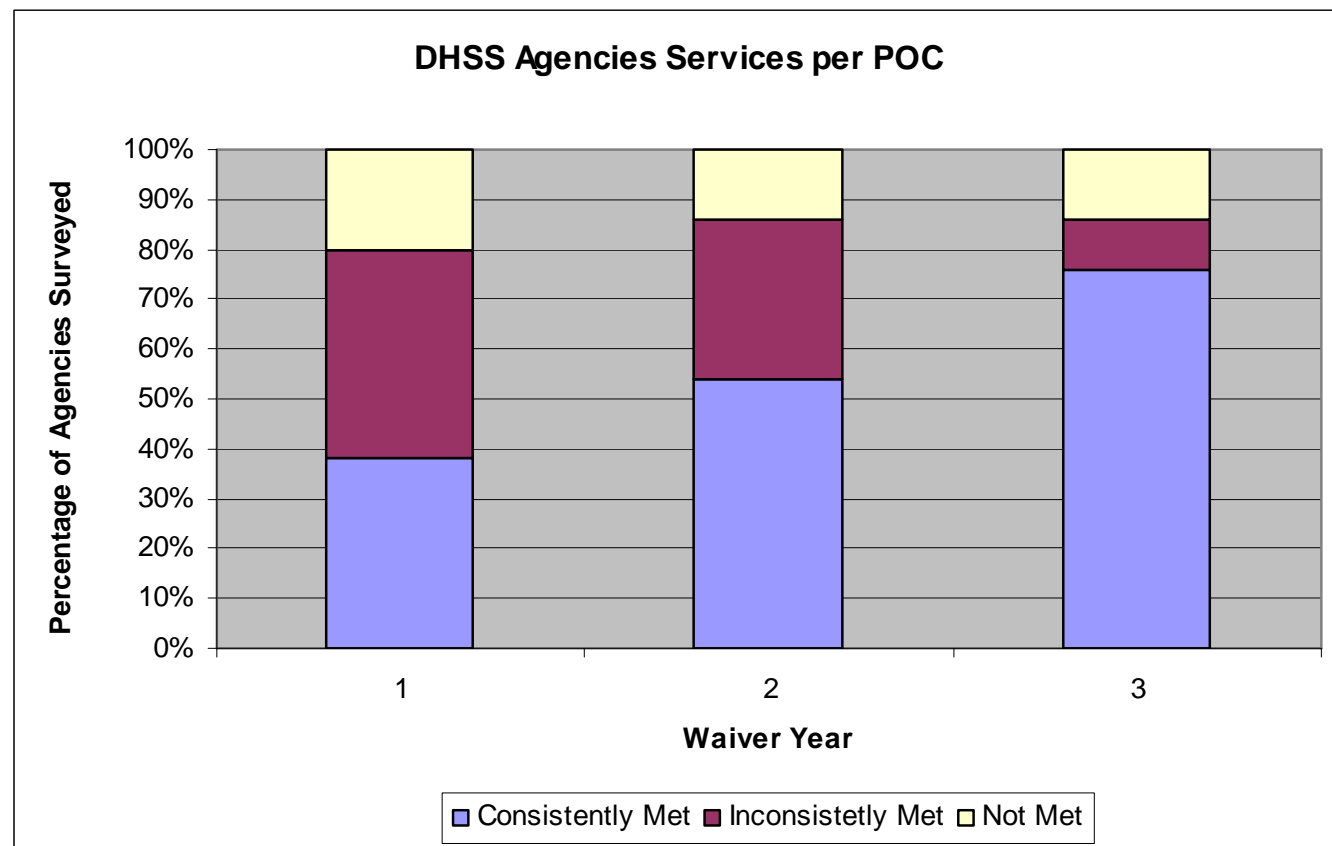
DD Waiver Performance Measures



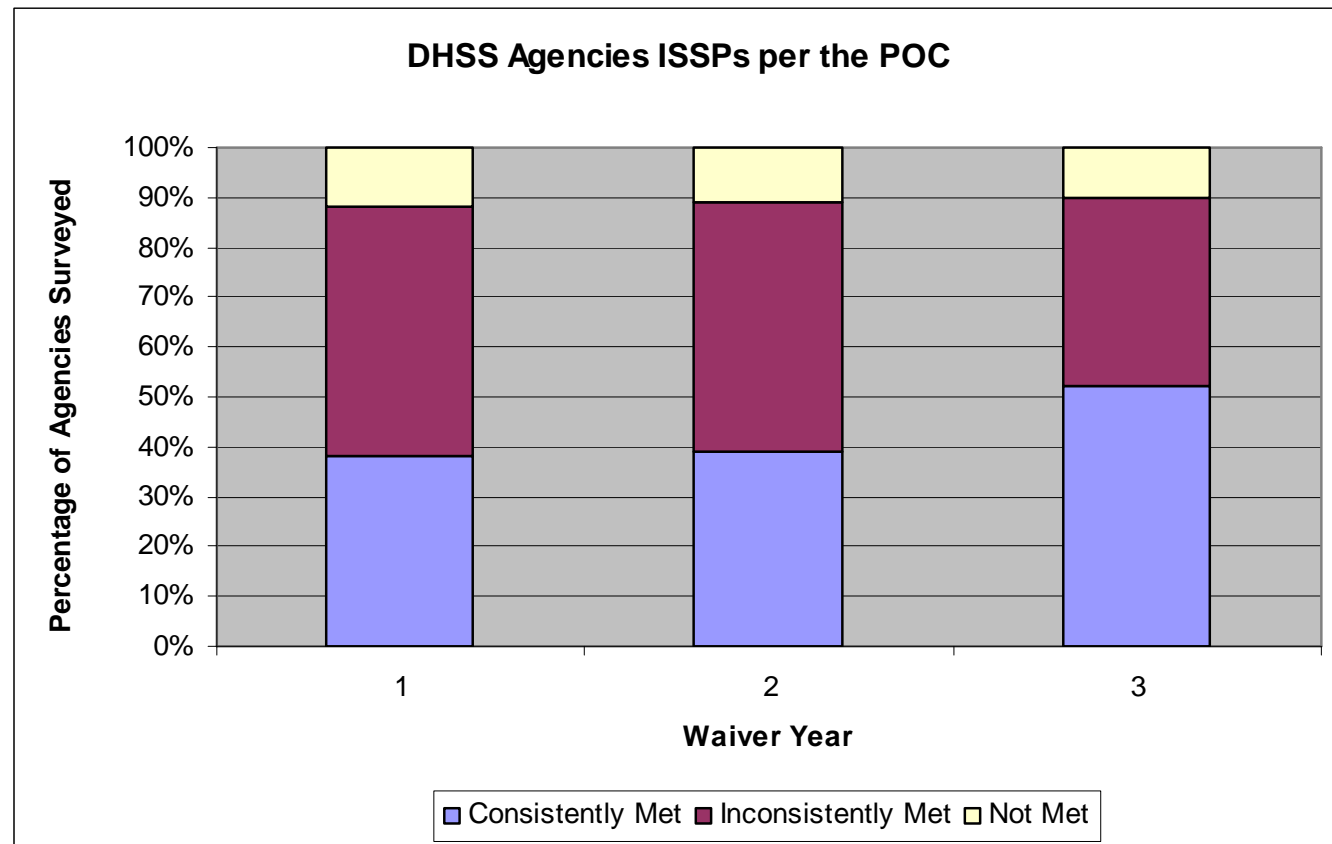
DD Waiver Performance Measures



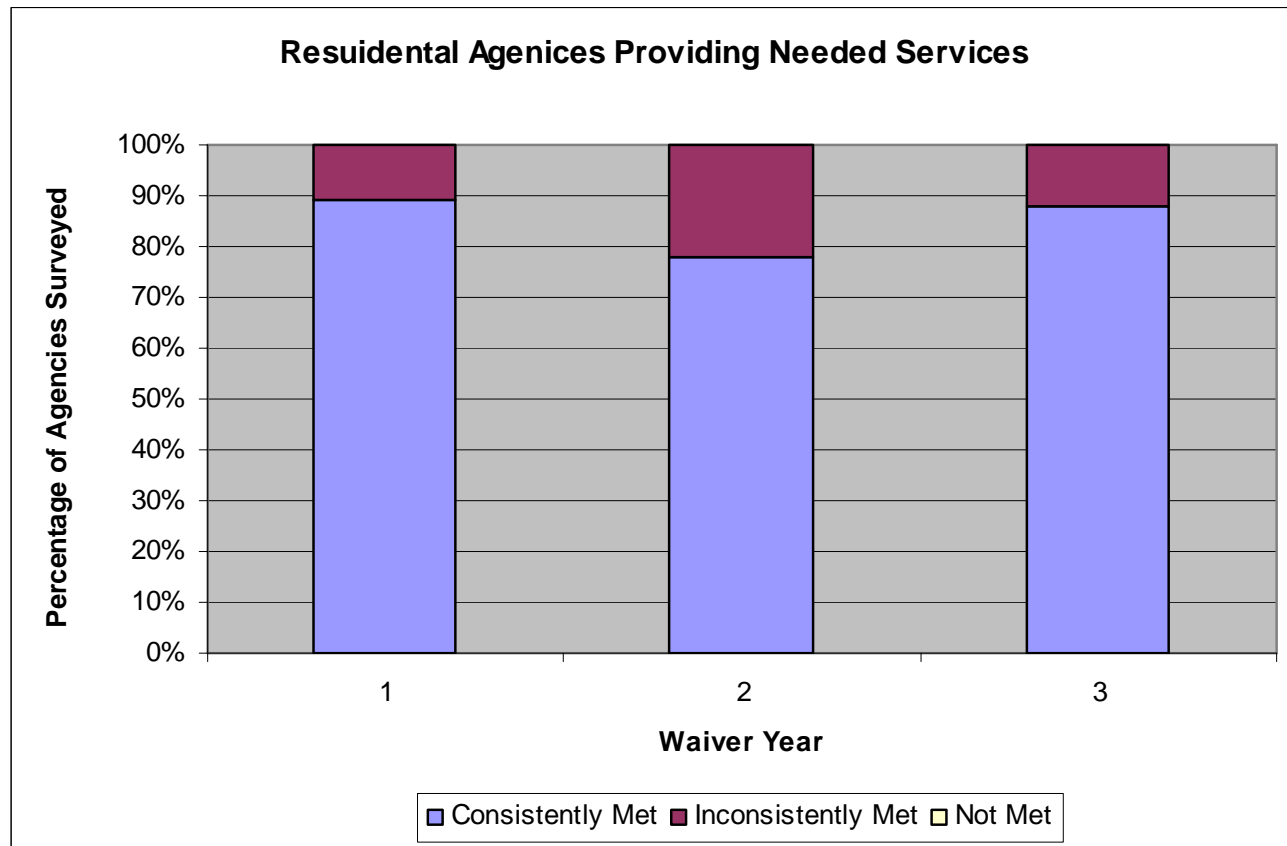
DD Waiver Performance Measures



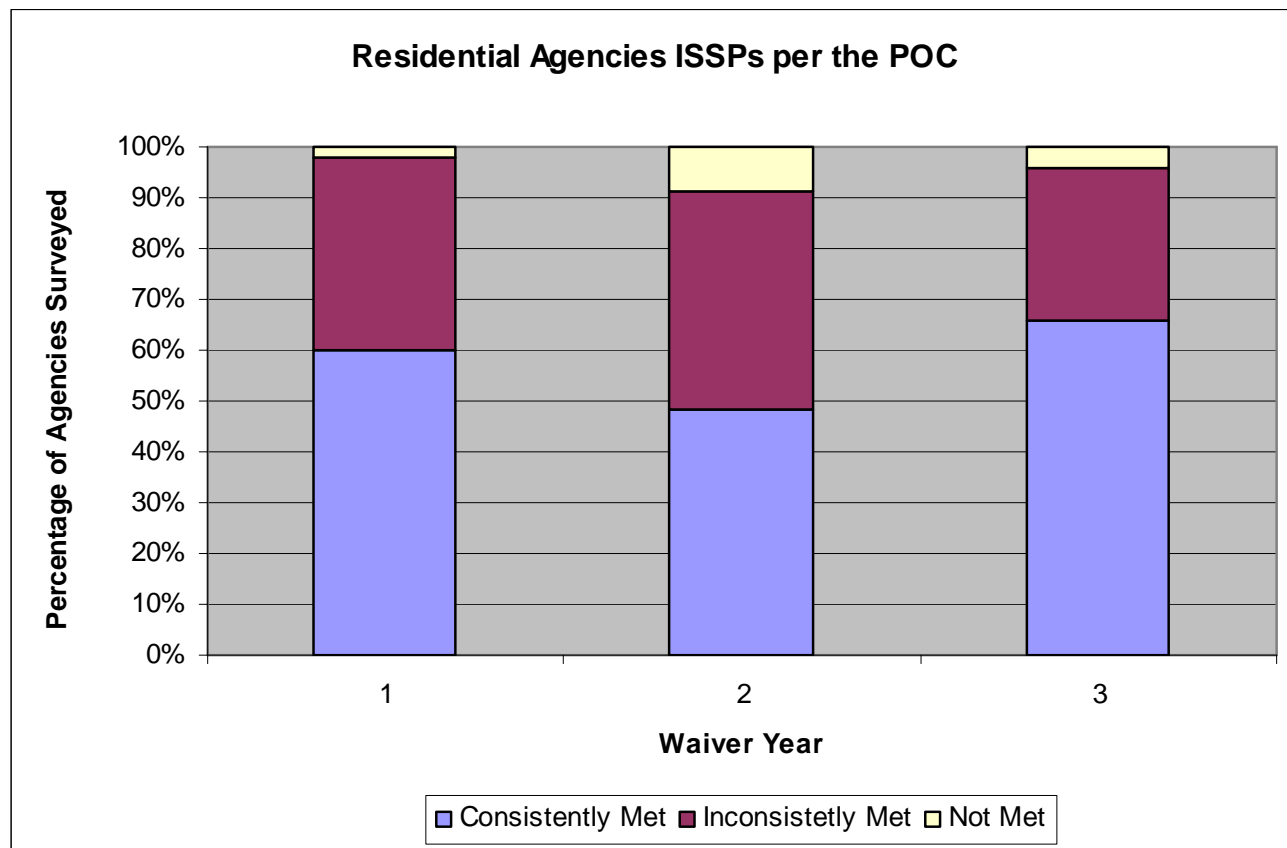
DD Waiver Performance Measures



DD Waiver Performance Measures



DD Waiver Performance Measures





Personal Needs Funds Update

Jay Kauffman



CDPHE Occurrence Reporting
